



# Operators Guide: Amusement Support Primer #3

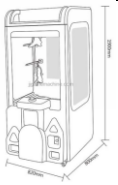
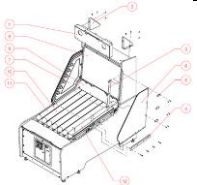
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*Objective* - This next in the series of guides to operators of amusement and attractions venues, in the changing landscape #AfterLockdown. Comprising an overview of the unique needs of the game room, and in-particular the various categories of game hardware, and the best practices to keep the players safe and happy.

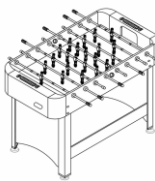
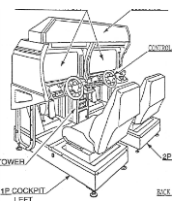
<b>NOTE – Rules for Cleaning</b>
<ul style="list-style-type: none"> <li>- <b>Protect</b> [Ensure wearing appropriate equipment, and place signage]</li> <li>- <b>Inspect</b> [ensure the condition of the area, may need additional attention]</li> <li>- <b>Clean</b> [Use appropriate cleaning materials, based on policy and guidance]</li> </ul>

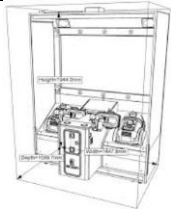
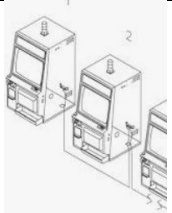
<b>General Layout – Game Floor</b>	
<ul style="list-style-type: none"> <li>- Ensure no clustering</li> <li>- Place clear signage, and infographics</li> <li>- Spacing on floor to show paths and distancing</li> <li>- Sanitization Stations [hand wash]</li> <li>- Ensure the cashbox or card-swipe is clean</li> <li>- Counter-tops and handrails [Hard touch areas]</li> <li>- Also follow <a href="#">Operator Priorities Guidelines</a></li> </ul>	

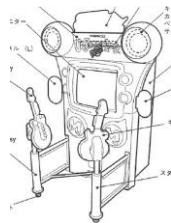
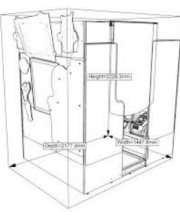
<b>1. Category: Payment Kiosks</b>		<b>2. Category: Redemption / Prize Machines</b>	
	<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Wipe down of touchscreen and card swipe</li> </ul>		<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Ensure buttons levers and frontage cleaned</li> </ul>

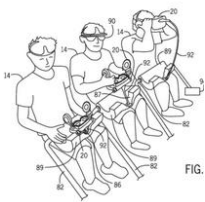

<b>3. Category: Cranes / Pushers</b>		<b>4. Category: Skeeball / Basketball</b>	
	<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Ensure buttons levers and glass frontage cleaned</li> </ul>		<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Wipe down balls</li> <li>- Operate at minimum ball count</li> </ul>

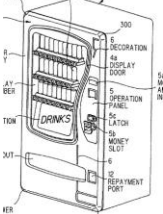
<b>5. Category: Pinball</b>		<b>6. Category: Videmption</b>	
	<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Wipe down buttons and plunger {Ball Shooter}</li> <li>- Wipe down playfield glass and surround</li> </ul>		<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Those machines using large touchscreens ensure wipe down</li> </ul>

<b>7. Category: Table Games</b>		<b>8. Category: Video (Driver)</b>	
	<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Edges and player space wipe down</li> <li>- Pucks and paddles wipe down</li> </ul>		<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Ensure the seat is wiped down</li> <li>- Ensure steering wheel and gear level cleaned</li> </ul>

<b>9. Category: Video (Shooters)</b>		<b>10. Category: Video (Uprights)</b>	
	<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Ensure the gun interface and cable</li> <li>- Ensure wipe down where the guns sit</li> </ul>		<ul style="list-style-type: none"> <li>- Spacing (if side by side cabs use partitioning)</li> <li>- Ensure the control panel and joystick / Trackball / buttons cleaned</li> </ul>

<b>11. Category: Video (Dancing Stage)</b>		<b>12. Category: Video (Deluxe Enclosures)</b>	
	<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Ensure the control panel cleaned</li> <li>- Special attention to the handrail</li> </ul>		<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Signage that only members of same party play</li> <li>- Special attention to game interface and seats (and structure near players face)</li> </ul>

13. Category: <b>Virtual Reality</b>	14. Category: <b>Simulators / 4D Theaters</b>
 <p>- This is a complicated genre of hardware that need special treatment, a best practice guide to keep the customer and hardware safe has already been created</p> <p>- Refer to <a href="#">HOLOGATE Safety Standards</a></p>	 <p>- Removal of queue-line, and clustering round machine</p> <p>- Wipe down of seats, as well as belts and restrains</p> <p>- Refer to <a href="#">TRIOTECH Guidelines</a></p>

15. Category: <b>Vending Machines</b>	
	<ul style="list-style-type: none"> <li>- Appropriate space between machines</li> <li>- Ensure the control panel cleaned</li> <li>- Ensure dispenser is cleaned</li> </ul>

16. <b>Special comments</b>
<ul style="list-style-type: none"> <li>- Ensure all the machines cashbox or card-swipe are clean</li> <li>- If your machines have a stool, always pay this attention when cleaning</li> <li>- Ensure that all prizes for prizes cleaned, including those on display in the price center</li> </ul>

<b>Final Observations</b>
<p>These are basic rule-of-thumb guidelines, to help operators plan a regime to address the cleaning and operation needs. At all times refer to the CDC, local authorities and manufacturers own guidelines that can be found online for the official position.</p>

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